

NEUROLOGY CLINIC, P.C.  
8000 Centerview Parkway, Suite 300, Cordova, TN 38018  
901-747-1111 fax 901-747-1137  
www.neurologyclinic.org

## WELCOME TO OUR PRACTICE

We appreciate your selection of this practice to provide the neurological services you desire. Please know that by choosing the Neurology Clinic, P.C. you have chosen quality.

Some insurance companies require a referral from the primary care physician before seeing a specialist. It is **YOUR** responsibility to contact your insurance carrier and provide us with a referral if it is required. If we do not have a referral at the time of service, your visit will be rescheduled.

If you are referred by another physician to our practice, please make sure that you have arranged for your medical records to be forwarded to our office, or bring them with you to your appointment. This includes films and/or discs of any type.

On the day of your appointment, please bring your referral (if required), your medical records, your insurance card(s), your driver's license, and the enclosed forms (completed). Any co-payment that you have is **due at time of service**.

## CLINIC POLICIES

Clinic hours are from 8:00 a.m. to 4:30 p.m. Monday through Friday.

Non-emergent telephone calls after 3 p.m. will be returned by the next business day.

Prescription refill requests must be received by 3:00 p.m. Monday through Friday to be processed the same day.

Narcotic analgesics will not be available for pick up in after 4:30 p.m. weekdays or on the weekend.

The lab is open Monday through Friday from 8:30 a.m. until 4:00 p.m. and is closed for lunch between 12:00 p.m. and 1:00 p.m. You do **not** need an appointment to have labs drawn that have already been ordered.

Only persons listed in your chart may be given information regarding your health. This includes test results.

For all correspondence to include **medical records requests and all form completions to include but not limited to disability, time off, return to work, and letters of medical necessity**, please ask to speak with a secretary. Please **allow at least 5 (five) business days** for this information to be processed and returned to you.

For all billing inquires or account information, please ask to speak with the insurance department.

**THE NEUROLOGY CLINIC PC DOES NOT TREAT PATIENTS WITH INJURIES OR SYMPTOMS DUE TO A WORK INJURY OR AUTO ACCIDENT.**

We are sorry for any inconvenience this may cause you.

**Please do not mail or fax this form to our office; bring the completed packet to your appointment. Only use black ink to complete these forms.**

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**PLEASE PRINT**

**TODAY'S DATE** \_\_\_\_\_

**Have you previously been seen by one of our physicians? YES \_\_\_ NO \_\_\_ If yes, whom?** \_\_\_\_\_

**Patient Name:**

Last: \_\_\_\_\_ First: \_\_\_\_\_ MI: \_\_\_\_\_

**Address:**

Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_  
Zip Code: \_\_\_\_\_

**Referring Physician:**

(please supply **all** info for this doctor)

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Phone: \_\_\_\_\_

**Patient Information:**

Home Phone: \_\_\_\_\_  
Cell Phone: \_\_\_\_\_  
Work Phone: \_\_\_\_\_  
SS Number: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_  
Marital Status: \_\_\_\_\_  
Sex: \_\_\_\_\_

**Primary Care Physician:**

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
Zip code: \_\_\_\_\_  
Phone: \_\_\_\_\_

**Spouse or Parent:**

Name: \_\_\_\_\_  
SS number: \_\_\_\_\_  
Date of birth: \_\_\_\_\_  
Phone: \_\_\_\_\_

**Primary Insurance:**

Name: \_\_\_\_\_  
Policy no: \_\_\_\_\_

**Secondary Insurance:**

Name: \_\_\_\_\_  
Policy no: \_\_\_\_\_

**Patient's Employer:**

Name: \_\_\_\_\_  
Street: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_  
Occupation: \_\_\_\_\_  
Phone: \_\_\_\_\_

**Emergency Contact:**

Name: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Relationship to the Patient: \_\_\_\_\_

**Is this visit related to a work injury? Y\_\_ N\_\_**

**Is this visit related to an auto accident? Y\_\_ N\_\_**

**Is this visit related to an injury with an attorney involved? Y\_\_ N\_\_**

**Are you enrolled in hospice/SNF? Y\_\_ N\_\_**

**Location** \_\_\_\_\_

**AUTHORIZATION:**

I hereby authorize the Neurology Clinic to treat my condition and to release any information concerning my treatment. I hereby assign them all insurance benefits for my treatment. I understand that I am financially responsible for payment of all charges at the time they are rendered, including any co-pays, deductibles, and coinsurance. I understand that I am responsible for reasonable collection costs and/or attorney fees incurred in the collection of this account. A photocopy of this statement is considered to be as valid as an original.

**Patient Signature X** \_\_\_\_\_ **Date** \_\_\_\_\_

## NOTICE OF PRIVACY PRACTICES

### THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

The Health Insurance Portability & Accountability Act of 1996 (HIPAA) is a federal program that requires all medical records and other individually identifiable health information used or disclosed by us in any form, whether electronically, paper, or orally, are kept confidential. This Act gives you, the patient, significant new rights to understand and control how your health information is used. HIPAA provides penalties for covered entities that misuse personal health information.

As required by HIPAA, we have prepared this explanation of how we are required to maintain the privacy of your health information and how we may use and disclose it.

- We may use and disclose your medical records only for each of the following purposes:

**Treatment:** means providing, coordinating, or managing health care and related services by one or more healthcare providers. An example would include a physical examination.

**Payment:** means such activities such as obtaining reimbursement for services, confirming coverage, billing or collection activities, and utilization review. An example would be sending a claim to your insurance company.

**Healthcare Operations:** include business aspects of running our practice, such as conducting quality assessment and improvement activities, auditing functions, cost-management analysis, and customer service. An example would be an internal quality assessment review.

- We may also create and distribute de-identified health information by removing all references to individually identifiable information.
- We may contact you to provide appointment reminders or information about treatment alternatives or other health-related benefits that may be of interest to you.
- Any other uses and disclosures will be made only with your written authorization. You may revoke such an authorization in writing and we are required to honor and abide by that written request, except to the extent that we have already taken actions relying on your authorization.

You have the following rights with respect to your protected health information, which you can exercise by presenting a written request to the Privacy Officer:

- The right to request restrictions on certain uses and disclosures of protected health information, including those related to disclosures to family members, other relatives, close personal friends, or any other person. We are, however, not required to agree to a requested restriction. If we do agree to a restriction, we must abide by it unless you agree in writing to remove it.
- The right to reasonable requests to receive confidential communications of protected health information from us by alternative means or at alternative locations.
- The right to inspect and copy your protected health information.
- The right to amend your health information.

We are required by law to maintain the privacy of your protected health information and to provide you with notice of our legal duties and privacy practices with respect to protected health information.

This notice is effective immediately and we are required to abide by the terms of the Notice of Privacy Practices currently in effect. We reserve the right to change the terms of our Notice of Privacy Practices and to make the new notice provisions effective for all protected health information that we maintain. We will post and you may request a written copy of a revised Notice of Privacy Practices from this office.

You have recourse if you feel that your privacy protections have been violated. You have the right to file written complaint with our office or with the Department of Health & Human Services, Office of Civil Rights, about violations of the provisions of the notice or the policies and procedures of our office. We will not retaliate against you for filing a complaint.

**CONTACT PERSON:** Chip Harris, Administrator, 8000 Centerview Parkway, Suite 300, Cordova, TN 38018 (901)747-1111

**By signing here, I acknowledge that I have received a copy of Neurology Clinic's Notice of Privacy Practices.**

**Patient Signature X** \_\_\_\_\_ **Date** \_\_\_\_\_

Please list the family members or other persons, if any, whom we may inform about your general medical condition and your diagnosis, including treatment, payment, and health care operations.

Name \_\_\_\_\_ Phone # \_\_\_\_\_

Relationship to the Patient: \_\_\_\_\_

Name \_\_\_\_\_ Phone # \_\_\_\_\_

Relationship to the Patient: \_\_\_\_\_

Name \_\_\_\_\_ Phone # \_\_\_\_\_

Relationship to the Patient: \_\_\_\_\_

Please indicate if you want all correspondence from our office sent in a sealed envelope marked "CONFIDENTIAL".

\_\_\_\_\_ YES \_\_\_\_\_ NO

Can confidential messages be left on your home answering machine and/or cellphone voicemail?

\_\_\_\_\_ YES \_\_\_\_\_ NO

**How did you hear about the Neurology Clinic?** Friend/Family Member \_\_\_\_ . Another Doctor \_\_\_\_ .

Website/Search Engine \_\_\_\_ . Radio Ad \_\_\_\_ . Neurology Clinic Employee \_\_\_\_ . other \_\_\_\_\_

**Pharmacy Information:**

Name: \_\_\_\_\_ is this a mail order pharmacy? \_\_ YES \_\_ NO

Address: \_\_\_\_\_

(At least street name and/or closest intersection)

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Effective January 1, 2013, TN State law requires that all physicians obtain a patient's prescription history before prescribing new medications. Please sign below acknowledging that you understand this new law.

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Patient WebPortal:**

Effective Spring 2009, we now offer a WebPortal for our patients. You may request appointments, medication refills, or ask our physicians general questions. You may also view your current and past billing statements. If you are interested in this service and have access to the internet, please request a login and password at the time of your appointment.

Would you like to participate? \_\_\_\_ YES \_\_\_\_ NO

Email address: \_\_\_\_\_

**Chief complaint:** What is the reason for your visit today? \_\_\_\_\_

**Past Medical History:** (list any medical problems that other doctors have diagnosed)

High blood pressure  Alzheimer's/ Dementia  Diabetes (sugar)  Cancer  Depression  Anxiety  Seizures/Epilepsy

Stroke  Migraine/Headache  Heart disease  Other \_\_\_\_\_

**Have you had Blood work, MRI, CT Scan, EMG, EEG?**  Yes  No If so, WHEN & WHERE: \_\_\_\_\_

**Surgeries/Operations:** Year: \_\_\_\_\_

**List your prescribed Medications and Over-the-Counter meds, such as vitamins & inhalers:** (name, dosage, & directions/frequency)

1.	2.	3.	4.
5.	6.	7.	8.
9.	10.	11.	12.

**Allergies to medications:** (name of medication & reactions) \_\_\_\_\_

**Caffeine:** none coffee tea soda # of cups/cans per day: \_\_\_\_\_

**Illicit Drugs:** Do you currently or have you ever used recreational or street drugs?  yes  no  
Have you ever given yourself street drugs with a needle?  yes  no

**Tobacco:** Do you currently or have you ever used tobacco products?  yes  no # of years \_\_\_\_\_ or year quit \_\_\_\_\_  
 Cigarettes - pks/day \_\_\_\_\_  Chew - #/day \_\_\_\_\_  Pipe - #/day \_\_\_\_\_  Cigars - #/day \_\_\_\_\_

**Alcohol:** never occasional moderate heavy  
How many drinks might you have in a typical week? \_\_\_\_\_  Beer  Wine  Liquor  Other \_\_\_\_\_

**Current weight:** \_\_\_\_\_ lbs. **weight loss/gain in the last year:** + / - \_\_\_\_\_ lbs. **average # of meals/day:** \_\_\_\_\_

**Height:** \_\_\_\_\_ ft. \_\_\_\_\_ in.

Family History:	age	age at death	Significant health problems or cause of death			age at death	Significant health problems or cause of death
				Grand-Parents	Maternal		
Father					Paternal		
Mother					Son (s)		
Brother (s)				Children	Daughter (s)		
Sister (s)							

**Has anyone in your immediate family had:**

High Blood Pressure <input type="checkbox"/> Yes <input type="checkbox"/> No	Stroke <input type="checkbox"/> Yes <input type="checkbox"/> No
Heart Disease <input type="checkbox"/> Yes <input type="checkbox"/> No	Depression/anxiety <input type="checkbox"/> Yes <input type="checkbox"/> No
Cancer <input type="checkbox"/> Yes <input type="checkbox"/> No	Epilepsy <input type="checkbox"/> Yes <input type="checkbox"/> No
Diabetes <input type="checkbox"/> Yes <input type="checkbox"/> No	Migraine <input type="checkbox"/> Yes <input type="checkbox"/> No

**Please fill in the appropriate circle for all current conditions:**

**General**

Lethargy/weakness       Yes       No  
 Weight loss               Yes       No  
 Dizzy spells               Yes       No  
 Fainting spells           Yes       No  
 Fever                       Yes       No  
 Poor appetite             Yes       No

**Ophthalmology**

Wears glasses           Yes       No  
 Blurring of vision       Yes       No  
 Diminished vision       Yes       No  
 Double vision             Yes       No  
 Eye pains                 Yes       No

**ENT/respiratory**

Hearing loss             Yes       No  
 Ringing in ears         Yes       No  
 Sinus problems         Yes       No  
 Congestion/sneezing  Yes       No  
 Wheezing/coughing spells  Yes       No

**Cardiology**

Chest pain               Yes       No  
 Heart attack             Yes       No  
 Heart murmur           Yes       No  
 Leg swelling             Yes       No  
 Palpitations             Yes       No

**Gastroenterology**

Difficulty swallowing    Yes       No  
 Ulcers                     Yes       No  
 Vomiting                 Yes       No  
 Constipation             Yes       No  
 Recent changes in  
     bowel habits         Yes       No

Diarrhea                 Yes       No  
 Blood in stool          Yes       No

**Sleep**

Fatigue                  Yes       No  
 Snoring                 Yes       No  
 Daytime drowsiness    Yes       No

Leg movements          Yes       No  
 Frequent naps          Yes       No  
 Trouble sleeping       Yes       No

**Neurology**

Difficulty making decisions  Yes       No  
 Memory problems       Yes       No  
 Tingling numbness     Yes       No  
 Falling/poor balance    Yes       No  
 Tremors                 Yes       No  
 Seizure                 Yes       No  
 Headache               Yes       No

**Psychology**

Depression             Yes       No  
 Tension/stress         Yes       No  
 Attention deficit       Yes       No  
 Anxiety                 Yes       No  
 Loss of energy         Yes       No  
 Thoughts of suicide    Yes       No

**Hematology**

Bleed/bruise easily     Yes       No  
 Anemia/low blood      Yes       No  
 Blood disease          Yes       No  
 Enlarged glands/nodes  Yes       No

**Endocrinology**

Fatigue                 Yes       No  
 Excessive sweating    Yes       No  
 Diabetes                Yes       No

**Dermatology**

Rash                     Yes       No  
 Sores                   Yes       No  
 Itching                 Yes       No

**Genitourinary**

Difficulty urinating     Yes       No  
 Lumps in breast       Yes       No  
 Menstrual irregularity (Female)  Yes       No  
 Difficulty starting urine  Yes       No

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**HIPAA Release of Information  
AUTHORIZATION FORM**

I, \_\_\_\_\_ authorize Neurology Clinic, PC to:  
(Print Patient's Name)

Obtain/request copies of my health information from:

\_\_\_\_\_  
(Name and Address) --Specify: Hospital, Doctor, etc.

This authorization for release of information covers the:

Complete medical record of treatment including office notes, laboratory reports, radiology reports, physical/occupational/speech therapy notes, and any other ancillary/Doctor/Nurse notes.

Description of specific records to be released: \_\_\_\_\_

I authorize the release of my complete health record **with the exception** of the following information:

- Mental health records
- Communicable diseases (including HIV and AIDS)
- Alcohol/drug abuse treatment
- Other (please specify): \_\_\_\_\_

This medical information may be used by the person I authorize to receive this information for medical treatment or consultation, billing or claims payment, or other purposes as I may direct.

I understand that I have the right to revoke this authorization, in writing, at any time. I understand that this authorization cannot be retroactively revoked for information that has already been sent.

I understand that my treatment, payment, enrollment, or eligibility for benefits will not be conditioned on whether I sign this authorization. However, if I need records sent or received at a later date I understand this form must be signed by me at that time.

I understand that any disclosure carries with it the potential for re-disclosure by the recipient of the information and such re-disclosure may not be protected by federal confidentiality laws.

I understand that even if I do not withdraw this authorization, it will expire **one (1) year** from the date below.

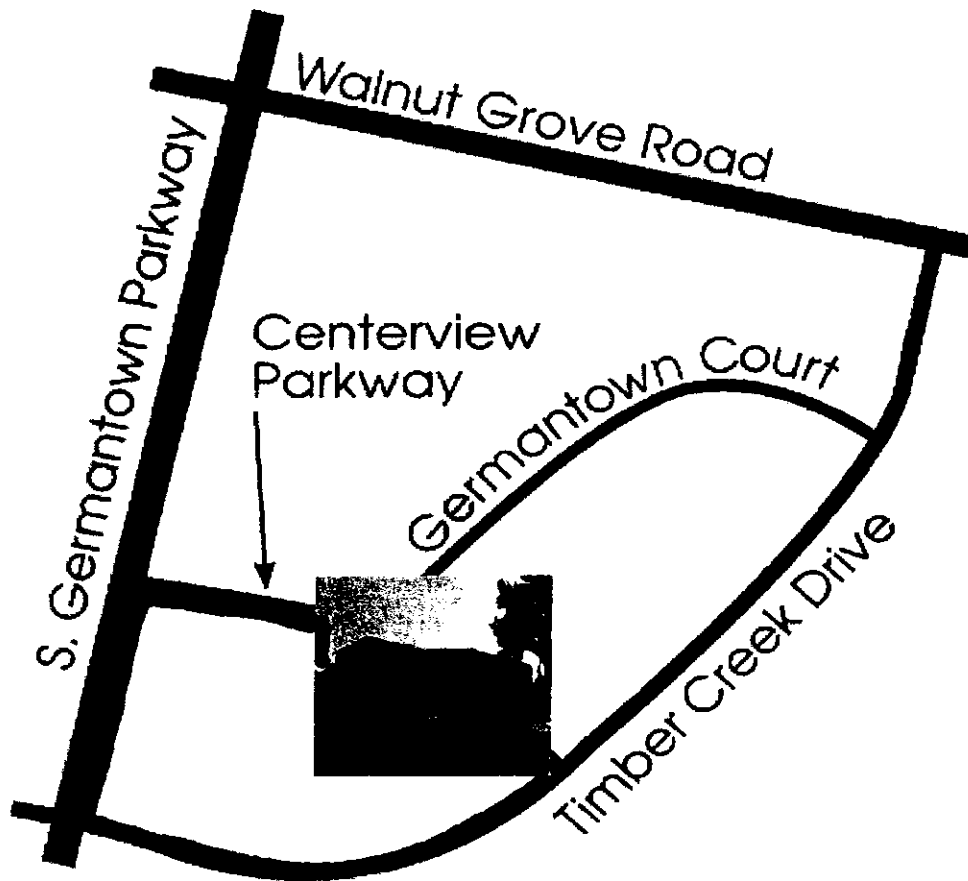
\_\_\_\_\_  
Signature of Patient/Parent/Legal Guardian/Representative

\_\_\_\_\_  
Patient's Date of Birth

\_\_\_\_\_  
Printed name of Parent/Legal Guardian/Representative

\_\_\_\_\_  
Relationship to patient

\_\_\_\_\_  
Date



## **Neurology Clinic, PC**

**at the Germantown Park**

**8000 Centerview Parkway, Suite 300**

**Cordova, TN 38018**

*Southeast Corner of Walnut Grove and Germantown Parkway  
Across from the Agricenter and Butcher Shop*

**Telephone: (901) 747-1111**

**Fax: (901) 747-1137**

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